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## General Conditions

- Admission price includes activities only. Merchandise will incur an extra charge.
- Published times of activities may vary.
- The operation of some activities may be affected by adverse weather conditions or maintenance activity.
- No refunds will be given if you simply change your mind or do not show up.
- No alcohol or drugs of any type shall be bought on to the premises.
- No glassware or sharp objects may be bought on to the premises.
- No animals may be brought onto the premises.
- Frisbees, balls, inflatables or other devices that may jeopardise the safety of others or impede staff are not to be bought onto the Coffs Coast Adventure Centre site. Should an activity require any of these items they will be supplied.
- Scooters, skateboards, bicycles, roller blades or other equipment that may interfere with pedestrian traffic are not permitted.
- Vehicles are parked at your own risk. The Coffs Coast Adventure Centre will not be responsible for loss of, or damage to any vehicle, accessory or contents in, or on any vehicle
- Smoking is not permitted in any area of the Coffs Coast Adventure Centre.
- The Company reserves the right to refuse entry or remove guests from the park for vandalism, stealing, offensive behaviour, queue line jumping, failure to properly supervise persons under your care, failure to follow safety instructions or failure to comply with these Conditions of Entry.
- The Coffs Coast Adventure Centre reserves the right to inspect your bags at any time for security purposes.
- Any photographs, videos or sound recordings taken by you must be for personal use only. Any use, reuse or production for commercial purposes without our express written consent is strictly prohibited.
- Your image may be taken at any time for security purposes.
- The use of image recording devices is not permitted in any change room or bathroom facility.
- Please report any incidents to staff immediately.
- Tickets, vouchers and passes must be original, display an expiry date and be presented prior to that date, Photo ID and matching signatures are required on request. Fraudulent use will be referred to police.
- Armbands are required to access activities.
- Due to capacity constraints, session and activity numbers are limited.



## Height and Health Advice

- For your safety and comfort there are weight restrictions on some activities.  
**Zorb Ball** - The minimum is 20 kilograms and the maximum is 100 kilograms.  
**SkyWire** - The minimum is 20 kilograms and the maximum is 120 kilograms  
All clients must be able to fit into a harness correctly too. **These restrictions are non-negotiable.**
- Participants must be in good health and free from any potentially adverse medical conditions. You should seek medical advice if uncertain.
- Activity participants must be in good health and free from, but not limited to, heart conditions, back problems, neck problems, broken bones, recent surgery and high blood pressure.
- In order to assess appropriateness to participate in an activity, participants (and their carers if applicable) need to watch an instructional briefing performed by a Coffs Coast Adventure Centre staff member and conform to all safety signage and instruction. If any doubt exists do not participate. Staff are not able to determine whether a participant is fit to participate but can determine if a participant does not conform to activity restrictions. Staff may refuse activity participation at any time prior to participation.
- Appropriate carers must assume the responsibility for any decision made to participate based on their knowledge of the individuals capabilities, safety signage, assessing the nature of the activity and the knowledge that there is an inherent risk in participate in an activity. Where permitted carers are responsible for any need to physically transfer care recipients to and from the activity. Staff can assist but are not permitted to lift any participant as they cannot know safe lifting techniques for every type of disability.
- Staff will refuse access if the risk to a participant's well-being is obvious.
- For safety reasons, pregnant women, guests with certain pre-existing health issues, guests with casts, eyewear or any hard or sharp objects are not permitted on any activity. Please read signage and ask staff prior to participating if unsure.
- Further specific restrictions may be displayed throughout the Coffs Coast Adventure Centre via signage announcements and or staff communication, you must obey these.
- Fully enclosed footwear must be worn within the Coffs Coast Adventure Centre.
- Appropriate clothing must be worn at all times.



## Responsibility

- There are inherent risks in the participation in the Coffs Coast Adventure Centre activities. You, by your participation, accept the inherent risks of which a prudent person is or should be aware. You should consider this participation an exercise in good judgement and act in a responsible manner while using the facility.
- Adults / carers are responsible for persons under their supervision and we recommend that you do not allow children to enter the Coffs Coast Adventure Centre unaccompanied.
- You must not participate in or on any activity, when under the influence of alcohol or drugs.
- You must act with good judgement and consideration, both for yourself and others, and refrain from behaviour which could affect your safety, the safety of others and the safety of the activities at the Coffs Coast Adventure Centre.
- You must obey all reasonable written and verbal instructions and warnings, given by the Coffs Coast Adventure Centre and its staff without objection.
- You must use, as instructed, all safety equipment provided when participating in any activity.
- You are responsible for your own personal property.
- The Coffs Coast Adventure Centre takes all reasonable steps to provide you with a safe and enjoyable adventure activity, however, the Coffs Coast Adventure Centre will not be liable for any person in respect of any loss of or damage to the personal property of, or the loss of life or personal injury to, any person, whether that loss, damage or personal injury is caused by any person's negligence (including the negligence of the Coffs Coast Adventure Centre) or otherwise. This exclusion of liability does not apply to liability which cannot by law be contracted out of, for example, because of the Trade Practices Act.

In these Conditions of Entry, the Coffs Coast Adventure Centre includes all employed staff.

**The Coffs Coast Adventure Centre reserves the right to change terms and conditions at any time without notice.**